



State of New Jersey
DEPARTMENT OF COMMUNITY AFFAIRS
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PHILIP D. MURPHY
Governor

LT. GOVERNOR SHEILA Y. OLIVER
Commissioner

April 21, 2023

Required Language for LIHWAP Communications

Vendors must post the following on their websites:

The State Low Income Household Water Assistance Program (LIHWAP) can help you pay arrears for your water and sewer bills. The program may also be able to help address tax liens due to water and sewer arrears. To get more information and apply, go to waterassistance.nj.gov or call NJ211.

Vendors must include the following in any communications to customers regarding arrears:

The State Low Income Household Water Assistance Program (LIHWAP) can help you pay arrears for your water and sewer bills. The program may also be able to help address tax liens due to water and sewer arrears. To get more information and apply, go to waterassistance.nj.gov or call NJ211.

Vendors must include the following in text and email blasts regarding water and sewer arrears and resources:

Need help paying your water and sewer bills? The State LIHWAP program can help! To apply, go to waterassistance.nj.gov or call NJ211.

Vendors must include the bill insert supplied by DCA in all consumer bills. The insert can be found on DCA's website here: https://www.nj.gov/dca/dhcr/offices/pdf/Bill_Insert.pdf